



MANAGEMENT PROFILES

"Our Mission: Saving lives, preventing injuries, and reducing the overall cost of risk for our Members."



William S. McIntyre

Chairman

Mr. McIntyre has been involved in the insurance industry since 1962. He is Chairman of American Contractors Insurance Group Ltd. (ACIG), an insurance company that is construction industry owned. In addition, he is Chairman of International Risk Management Institute, Inc. (IRMI), a leading publisher of technical insurance information for buyers and sellers of commercial insurance. He co-chairs IRMI's Annual Construction Risk Conference.

From 1967 to 1980, he served as President of RIMCO Risk Management, Inc. a privately owned risk management and insurance consulting firm based in Dallas, Texas. From 1980 to 1981, he served as President of INA Construction Risks, Inc., a joint venture with INA that specialized in large construction risks.

He has been very active over the years with the Associated General Contractors of America, writing articles and reviewing contract documents. He also has served on the AGC of Texas Insurance and Surety Committee.

Bill was a co-founder of the Dallas CFMA Chapter and has served on CFMA's National Executive Committee and as a trustee of CFMA's Institute of Certified Construction Financial Professionals, Inc.

In 2015, Mr. McIntyre was recognized by the National Safety Council (NSC) in *Safety+Health* magazine as one of nine "CEOs Who 'Get It.'"



James Shay

President & CEO

Mr. Shay joined ACIG in 2005. He started as a Risk Management Executive supporting several General Builders in the area of risk management including builders risk, subcontractor default insurance, general liability, excess liability, workers' compensation, subcontracts, subcontractor insurance, professional and pollution liability, owner contracts, contractor controlled insurance programs, owner controlled insurance programs, risk financing and budgeting.

Prior to joining ACIG, Mr. Shay worked as the Corporate Risk Manager at Swinerton Incorporated, a multi-billion dollar general building contractor headquartered in San Francisco. His emphasis was on insurance program design and financing, including contractor controlled insurance programs, subcontractor default insurance, and claims management.

Mr. Shay holds a Bachelor's degree in Business with an emphasis in Marketing from San Francisco State University. His industry-specific education includes the Construction Risk and Insurance Specialist (CRIS) designation, the Workers' Compensation Claims Professional (WCCP) designation in California, Associate in Risk Management – Enterprise (ARM-E), and Chartered Property Casualty Underwriter (CPCU).



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Brad Porter

Executive Vice President/ Chief Financial Officer

Mr. Porter joined ACIG in April 1987, and is responsible for the Finance, Administration, HR and MIS activities of the Company. Prior to joining ACIG, Brad was an audit manager with Arthur Andersen & Co., an international public accounting firm. His experience was concentrated in financial services, in particular property and casualty insurance companies and insurance agencies. He is a CPA and holds an MBA degree from the University of Texas at Austin.



Micah Bellow

Chief Risk Officer

Mr. Bellow joined ACIG in 1989. Prior to joining ACIG, he worked for KPMG auditing financial institutions. His background at ACIG is broad and includes: accounting, regulatory compliance, insurance operations, management information systems, marketing, risk management services and underwriting. He is a Certified Public Accountant. Mr. Bellow graduated from Abilene Christian University.



Michael Overholt

Vice President – Safety and PE/Quality

Michael has been with ACIG since 1995. He has over 33 years' experience in the construction and insurance industries. Michael holds a Bachelor of Science degree in Construction Management from Purdue University and holds the CSP, ARM, CIT certifications and the LEED Green Associate and CRIS designations. He is a professional member of the American Society of Safety Professionals (ASSP), including a voting member of the Z359 Fall Protection and Restraints Committee. He sits on the board of directors for TEXO and a previous at-large board member of the Board of Certified Safety Professionals, BCSP.



Rene Pinson

Vice President of Claims

Ms. Pinson joined ACIG in July 2016, after serving as outside coverage counsel for ACIG for over 8 years. Prior to joining ACIG, she practiced law with Cokin Young where she represented contractors, owners, and insurers across the country in a wide range of insurance coverage and contractual risk transfer transactions and disputes. Throughout her legal career, she has focused on issues involving commercial general liability, additional insured, builders risk, design professional, commercial property, and other third party and first party coverages. She holds a Bachelor's degree in Psychology and a Juris Doctor from the University of Arizona.



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Nancy Pfaffle

Vice President – Insurance Operations

Ms. Pfaffle has been with ACIG since 1991, and is responsible for regulatory compliance and insurance operations. Her insurance expertise lies in underwriting and policy administration. She is also in charge of the new employee selection process and onboarding specifically focused on the unique skill of managing, mentoring, and motivating employees. She has led and participated in many internal taskforces including system develop, implementation, and operational excellence. Mrs. Pfaffle holds a bachelor's degree from Henderson State University in Arkansas and the Construction Risk and Insurance Specialist (CRIS) designation.



Chris Moore

Vice President Information Technology

Chris Moore joined ACIG in 2014 as the IT Director and has the responsibility of leading ACIG's technology infrastructure and systems. Mr. Moore brings to ACIG over 15 years of experience leading Information Technology organizations in a broad range of IT disciplines including Solution Development and Delivery, Infrastructure Operations and Support, and Technology Strategic planning. Mr. Moore has an extensive background of providing mission critical enterprise solutions and technology services that have been concentrated in financial services. He holds a Bachelor's degree in Business with a specialization in Management Information Systems from Southern Methodist University in Dallas, TX.



Brian Callaghan

Director – Risk Management

Mr. Callaghan joined ACIG in 2018. He began his professional career at Zurich North America as an underwriter in the construction industry segment focusing on primary and excess construction casualty insurance. He has continued to specialize in construction risk with experience in contractor controlled insurance programs and subcontractor default insurance. Prior to joining ACIG, he worked at Swiss Re. Mr. Callaghan holds a bachelor's degree in business with an emphasis in risk management & insurance from The University of Georgia. His continuing education in insurance includes the Chartered Property Casualty Underwriter, Associate in Reinsurance, and Construction Risk and Insurance Specialist designations.



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Carl Heinlein

Senior Safety Consultant

Mr. Heinlein joined American Contractors Insurance Group (ACIG) in February 2002, where he contributes to the successful safety initiatives, including active jobsite involvement and leadership training, for multiple construction clients representing both union and open-shop contractors. These contractors combine to represent over 45,000 direct-hire employees and approximately 1% of the entire construction performed in the United States each year. Prior to coming to work for ACIG, Mr. Heinlein worked as the Director of Construction Services for FDR and Associates in Nashville, TN. He is also the past National Safety & Health Director for the Associated General Contractors (AGC) of America.

Mr. Heinlein holds a Bachelor's degree in Business Administration and a Master's degree in Safety & Environmental Management from West Virginia University. He holds the ARM, CIT, CPEA, CRIS, CSHM, CSP, FAIHA, OHST, and STSC safety, health, environmental, and risk management certifications and designations.

Mr. Heinlein has been in the OHS profession for over 29 years and is a noted international speaker and author/contributor to books and publications. He has been asked to participate as an awards judge for organizations such as the Associated General Contractor of American (AGC) Construction Safety Excellence Awards, AGC of America Foundation Annual Case Study Scholarships, AGC of Washington Construction Safety Excellence Awards, the Annual Engineering News Report (ENR) International, National and Regional Safety Awards, HCSS Intern Awards, the International Risk Management Institute (IRMI) Gary Bird Horizon Awards, as well as the National Safety Council Campbell Awards and the Green Cross Awards.

Mr. Heinlein is a member of the National Institute of Occupational Safety and Health (NIOSH) and National Occupational Research Agenda (NORA) Construction Sector. He also sits on the editorial advisory board for Environmental Health and Safety (EHS) magazine. Mr. Heinlein is also a voting member on a number of American National Standards Institute (ANSI) committees including the ANSI/ASSP A10 Construction & Demolition Operations and ANSI/ASSP Z15 Safe Practices for Motor Vehicle Operations. Mr. Heinlein was appointed to the Grainger Innovation Council in 2018. Mr. Heinlein recently completed a series of safety education videos for both Grainger and ConstrucTech. He has also served as a subject matter expert for several SimCoach Games Construction safety and health micro-learning games.

Mr. Heinlein is very active in working with university Safety and Health Programs, both in the United States and internationally. He is the past Chair and a current member of West Virginia University's Safety Management Graduate Program Visiting Committee. He is an Advisory Member for the following Undergraduate Safety Programs: Keene State College, The University of Wisconsin – Platteville, and the University Advisory Group for the University of Fredericton – Canada. He also works with Ph.D. students at both Arizona State University and the University of Alaska – Anchorage to assist them with their research and dissertations.

Mr. Heinlein was part of a task force that helped develop one of the first construction safety undergraduate programs in the country at Keene State College. He is a visiting instructor within the West Virginia University Safety Management Graduate Program, and a part-time instructor at Columbia Southern University, as well as a visiting instructor for the Embry-Riddle Aeronautical Worldwide University. Mr. Heinlein currently mentors two students – Environmental Health and Safety majors at Oakland University.



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Carl Heinlein (cont.)

Senior Safety Consultant

Mr. Heinlein was elected in 2017 to serve a three-year term as Director-at-Large for the American Society of Safety Professionals (ASSP) and has completed a second term as a Board Director for the Alliance of Hazardous Materials Professionals (AHMP). Mr. Heinlein also served as the President of the Board of Certified Safety Professionals (BCSP) where he currently acts as one of 20 International Ambassadors worldwide. He is also a past Delegate of the International Network Safety and Health Practitioners Organization (INSPHO).

This year, Mr. Heinlein was named an ASSP Fellow. Mr. Heinlein is also a recipient of BCSP's Certified Safety Professional 2019 Award of Excellence and the National Safety Council's Distinguished Service to Safety Award (DSSA). Mr. Heinlein is a Fellow awarded by the American Industrial Hygiene Association (AIHA). In 2015 the American Industrial Hygiene Association (AIHA) named him as Distinguished Lecturer.

Mr. Heinlein is an active member of the Alliance of Hazardous Materials Professionals (AHMP), the American Industrial Hygiene Association (AIHA), the American Society of Safety Professionals (ASSP), the Associated General Contractors (AGC) of America, and the National Safety Council (NSC).

Mr. Heinlein is an exemplary community leader by organizing his township's annual Halloween 5K fundraiser, coaching youth sports, and assisting with Habitat for Humanity, Rotary International, and Special Olympics.



Rob Berryman

Senior Safety Consultant

Mr. Berryman joined ACIG in June 2015. His insurance industry experience includes seven years with Argonaut Insurance Company and six years with Old Republic Construction Program Group. He also has nine years' experience in various safety and risk management roles with heavy civil/mining contractors. Mr. Berryman is a Certified Safety Professional, a Construction Risk Insurance Specialist, an Associate of Risk Management and a professional member of the American Society of Safety Professionals.

Mr. Berryman is a veteran of the United States Navy Submarine Service, where he spent six years in their nuclear power program including a number of deployments on nuclear-powered fast attack submarines. He holds a Bachelor of Science degree in Occupational Health & Safety, his MSHA instructor certification and his Property and Casualty producer's license in Arizona and California.



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Mike Dickerson

Safety Consultant

Mike Dickerson joined ACIG in November 2019, and has 15 years of combined experience in the construction and manufacturing sectors. Mike is a Certified Safety Professional, with a Bachelor's degree in Business and a Master's in Safety Sciences from Indiana University of Pennsylvania. He is a member of the ANSI Z359 Fall Protection Standards full committee, a professional member of the American Society of Safety Professionals, and a frequent collaborator with the Construction Safety Research Alliance (CSRA) at the University of Colorado.

Mike also served our military in several U.S. Air Force RED HORSE construction squadrons, specializing in structural trades.



Matt Summers

Safety Consultant

Matt joined ACIG in January 2021. He brings over six (7) years of experience in construction safety, including commercial construction, and as a consultant. He was most recently the Safety Director for a top 5 ENR Wall and Ceiling Specialty Contractor. Matt is actively involved with the Construction Safety Research Alliance (CSRA) and currently participating in the "Science of Safety Training" research project. Matt holds a B.S. degree in Occupational Health & Safety. He holds both the CSP and CHST certifications from the Board of Certified Safety Professionals (BCSP).



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Collin Sutt

Senior PEQ Consultant

Collin Sutt joined ACIG in 2018 and has over 16 years of experience within the construction industry, including roles in project management, and as Director of Quality. Prior to his transition to the construction industry, Collin spent nearly 7 years as at a worldwide leader in semiconductor manufacturing, where he drove continuous improvement initiatives and Black Belt-level projects at their flagship facility.

A recognized industry thought leader, Collin has written for Quality Magazine, been selected to Chair or present at multiple industry conferences, and is actively involved in numerous leadership roles within industry professional associations. He is an active member of the Insurance and Risk Committee for the Construction Quality Executives Council (CQEC) and is a Senior Member of the American Society for Quality (ASQ), where he is currently serving a 2-year term as Chair of ASQ's Design and Construction Division after serving a 2-year term as Chair-Elect. His leadership and contributions as a subject matter expert have been instrumental in ASQ's creation of its Certified Construction Quality Manager (CCQM) Body of Knowledge, which will help drive ASQ's delivery of the industry's first construction-specific quality management certification. He is a former Co-Chair of the Codes and Standards Committee for the Metal Construction Association (MCA) and has also had the honor of being selected to serve as a Baldrige Examiner on the Quality Texas Foundation (QTF) Board of Examiners for 2019/2020 and 2021/2022.

Collin holds a Bachelor's in Construction Science from Texas A&M University at Commerce, with an additional broad minor in Business Administration. He has completed the US Army Corp of Engineers Construction Quality Management for Contractors certification program and has earned the International Risk Management Institute's (IRMI) Construction Risk and Insurance Specialist (CRIS) designation. Additionally, Collin is an ASQ Certified Six Sigma Green Belt, and an ASQ Certified Manager of Quality and Organizational Excellence, the highest level of certification achievement for quality professionals.



Brian Stroik

PEQ Consultant

Brian joined ACIG in 2021. He has a degree in Psychology from Marquette University, is a Union-trained carpenter, and has owned his own residential construction company. In the commercial construction world, Brian progressed to a Superintendent before moving into his quality role. Starting in 2003, he spent 13 years as the quality manager for a billion-dollar construction manager working throughout the country. During this time, he developed various quality assurance processes and operating procedures while learning building science for building enclosures. Brian is trained in Lean Construction, is the past chair and a Fellow of the Air Barrier Association of America, Past Chair of the National Building Enclosure Council, an active voting member of ASTM E06 – Building Performance, and is on the Board of Directors for BETEC, a Committee of the National Institute of Building Sciences in Washington DC, and is Co-Chair for the Building Enclosure Council of Wisconsin.



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Dustin Gayton

PEQ Consultant

Dustin Gayton joined ACIG in March 2022. Dustin's most recent experience was with a leading commercial insurance carrier Zurich North America as a Regional Risk Engineering Consultant where he managed several top ENR Contractors. His primary responsibilities included casualty and builders risk. Prior to joining Zurich, Dustin spent his professional career in the commercial general contracting sector as a Regional Safety Manager working for the largest privately held developer in the United States. He holds a Bachelor's of Science in Occupational Safety & Health Management from Jacksonville State University where he was a 4-year letterman in Football.

Dustin is an active member with the Associated General Contractors. He also currently holds his Construction Risk Insurance Specialist (CRIS) from the International Risk Management Institute (IRMI).



Phil Oglesby

Claims Manager

Phil Oglesby joined ACIG in June 2010. He is an experienced claims handler and negotiator with 34 years of industry experience. He previously served as Claims Director at RLI Insurance Company where he was involved in Environmental, Toxic Tort and Construction Defect Claims. He also served as Director of Global Services at Engle Martin & Associates and Vice President of Claims at XL Insurance Global Risk. At XL, he directed a team of claims professionals and personally handled and negotiated complex and highly sensitive claims around the world for multinational, Fortune 500 Companies.

Mr. Oglesby holds an Associate Degree in Law Enforcement and a Bachelor's of General Studies degree – Criminal Justice from Texas A&M University. He has an extensive background in commercial claims and settlement negotiations and holds Senior Claims Law Associate (SCLA) and Construction Risk and Insurance Specialist (CRIS) designations.



Geoff Schrader

Senior Claims Consultant

Geoff Schrader began his insurance career with Travelers Insurance in 1999. He has 22 years of claims experience including the last 19 with ACIG. He holds an All-Lines adjuster's license. He has handled and managed litigated Auto, General Liability, Workers Compensation, and Employer's Liability claims with policy limits and excess limits exposure. Geoff is a member of the Dallas Claims Association and holds four designations including Casualty Claims Law Associate (CCLA), Associate in Claims (AIC), Associate in Risk Management (ARM), and Construction Risk and Insurance Specialist (CRIS).



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Steve Eichinger

Senior Claims Consultant

Steve Eichinger joined ACIG in 2019 after over 16 years handling and supervising complex, excess, environmental and mass tort claims at Travelers. Steve is licensed as an all-lines adjuster and has extensive experience handling and negotiating litigated and non-litigated general liability, excess liability, auto liability, employer's liability and pollution and professional liability claims. He holds a Bachelor's Degree in Ecology and Evolutionary Biology and a Master's degree in Environmental Biology, both from Tulane University.



Steve Tertel

Claims Consultant

Steve Tertel joined ACIG in February 2020. He is an experienced claims investigator and negotiator with 26 years of insurance industry and claims experience. He previously served as the Client Services Manager at Hotchkiss Insurance overseeing the Claims Department and Client Services Department providing client specific Risk Management guidance. He also held several claim and client centric positions with the Chubb Group of Insurance Companies in Cincinnati, Ohio and Dallas, Texas.

Steve holds a Bachelor's of Science Degree in Business Management and Finance from Wright State University in Dayton, Ohio. He has extensive experience handling high severity and litigated commercial claims along with D&O, E&O, Fiduciary & EPLI claims with a focus on damage assessment and coverage analysis. Steve is committed to insurance related continuing education, earning Associate in Claims (AIC), Certified Insurance Counselor (CIC) and Construction Risk and Insurance Specialist (CRIS) designations.



Jack Florence

Risk Management Executive

Mr. Florence joined ACIG in 2002 as a Claims Consultant. In 2007, he joined the Risk Management Division as a Risk Management Executive. He began his career in 1988 with Employers Casualty Company. In 1994 he was with Houston General Insurance Company and later joined Employers General Insurance Company as the Casualty Claims Director. His primary experience has been concentrated in commercial insurance for construction, oil and gas and governmental entities. Mr. Florence is a graduate of Angelo State University and has earned the Chartered Property Casualty Underwriter (CPCU), the Associate in Claims (AIC), the Associate in Risk Management (ARM) and the Construction Risk Insurance Specialist (CRIS) designations.



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Mark Slater

Risk Management Executive

Mr. Slater joined ACIG as a Risk Management Executive in October 2022. Prior to joining ACIG, Mr. Slater was an Underwriting Manager with the Subcontractor Default Insurance (SDI) group at AXA XL where he worked primarily with general building contractors.

He has previous experience with ACIG - having first joined the company in 2001 with the Accounting Department and eventually transitioning to Risk Management Services to support the CCIP program.

Mr. Slater holds a Bachelor of Business Administration degree and a Master of Accountancy degree, both from Abilene Christian University. Among the professional designations he has obtained are Certified Public Accountant (CPA) and Construction Risk Insurance Specialist (CRIS).



Todd Reeves

Risk Management Executive

Mr. Reeves joined ACIG in September 2014, following an 11+ year stint as the Director of Risk Management for a hospital system in Louisiana, where he was responsible for captive management, insurance procurement, organizational safety, security, claims management, corporate compliance, and emergency preparedness. His experience in healthcare also entailed numerous large capital improvement projects.

Prior to entering the healthcare industry, Mr. Reeves served 7 years as the Director of Risk Management and Organizational Safety for a national staffing company that focused primarily on the heavy industrial, oil and gas, and construction sectors.

Mr. Reeves holds an undergraduate degree in Insurance and Risk Management, along with a Master's in Business Administration degree from The University of Louisiana at Monroe. Mr. Reeves is also certified as a Lean Six Sigma Yellow Belt, holds the Construction Risk and Insurance (CRIS) designation, as well as his Associate in Enterprise Risk Management (ARM-E) designation.



Tripp Larkin

Risk Management Executive

Mr. Larkin joined ACIG in 2021 in the Risk Management Executive role. He started his career in the insurance brokerage world, spending time in the Large Construction, Large Casualty, and Middle market groups at Marsh and the National OCIP group at Wells Fargo. His most recent experience before joining ACIG was as an insourced Risk Manager via Lockton for one of their large Construction and Real Estate account. There he built out the Risk Management function of National Real Estate Advisors for both construction and operational assets under management; focusing around contractual risk transfer, insurance product/program structure, and claims management.

Mr. Larkin is originally from Alexandria, VA, is a James Madison University graduate, and currently holds the Construction Risk Insurance Specialist designation.



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Wayne Hanson

Risk Management Executive

Mr. Hanson joined ACIG in 2023. Wayne has over 30 years of underwriting experience and customer relationship management with the last ten focused solely on construction. His expertise and insurance knowledge will be a great addition to our service team. Wayne joins us from Zurich where he most recently held the title of Regional Vice President of Construction for the South, based in Dallas. He is a Louisiana native and graduate of Louisiana Tech University where he earned a bachelor's degree in accounting and finance.



Mark Farmer

Insurance Products Manager

Mr. Farmer joined ACIG in 1987. For the prior four years, he was associated with Mr. McIntyre as a senior research analyst with IRMI. While at IRMI, he was the principal author and editor of Construction Risk Management. Mr. Farmer received a B.B.A. degree in management and an M.B.A. in risk management and insurance from the University of Georgia. He holds the Construction Risk Insurance Specialist (CRIS) designation.



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Dick Walterhouse

Director of CCIP's

Mr. Walterhouse graduated from the University of Michigan in 1976 with a Bachelor of Science in civil engineering in structuring engineering. After a 4-year professional baseball career with the Pittsburgh Pirates, he started his construction career in 1979. Mr. Walterhouse has been involved in the supervision of more than \$3 billion dollars of completed construction projects during his 43 years of service with Pankow. He started at Pankow as a field engineer and worked his way up through the project superintendent and project executive ranks. Mr. Walterhouse then became president of Pankow Special Projects, L.P., a separate licensed general contractor specializing in smaller project work. He was largely responsible for growing the company's small project capabilities to over \$100 million per year. His dedication and passion for safety led to the evolution of Pankow's safety culture, and he became one of the country's leaders in construction risk management as the chief risk officer. From 2012 to 2015, Mr. Walterhouse was responsible for both operations and risk management, leading Pankow toward operational excellence through a commitment to continuous improvement as the chief operating officer. From 2015 to 2021, he continued to mentor and oversee risk management as Chief Risk Officer with a primary focus on enterprise risk management including legal, contracts, insurance, and the expansion of Pankow's Contractor Controlled Insurance Program. In 2018, Dick was the first recipient of the Bill McIntyre Leadership Award which recognizes individuals who have made significant contributions to the construction industry through innovative risk management strategies and tactics. From 2021 to 2022, Dick continued to oversee risk management as well as lead the corporate operations group including overall responsibility for field operations, safety, quality, preconstruction/estimating, BIM and learning/development at Pankow.

In October 2022, Dick retired from a 43-year career at Charles Pankow Builders and joined the staff at ACIG as Director of CCIP's. Dick's involvement working with ACIG spans 20 years working as the lead contact between ACIG and Pankow. As Director of CCIP's he will work with member companies to advance their CCIP strategy and implementation. In addition, Dick will perform other duties at ACIG including mentorship opportunities and risk management executive duties.



Mary Kilany

General Counsel

Ms. Kilany joined ACIG in April 2019. Prior to joining ACIG, she served as a partner in the law firm Savrick, Schumann, Johnson, McGarr, Kaminski & Shirley, where she represented national commercial primary and excess insurance companies as coverage counsel on construction defect, bodily injury, products liability, and business-related claims. Ms. Kilany has experience advising on a variety of contract and insurance related matters, including contractual risk transfer issues, additional insured issues, commercial general liability claims, commercial property claims, and auto and garagekeepers claims. She holds a Bachelor's degree in Economics from Central College and Juris Doctor from the University of Iowa.



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Jessica Vargas

Chief Accounting Officer

Ms. Vargas joined ACIG in June 2012 and manages the internal operations of the Accounting Department. Prior to joining ACIG, she worked as an actuarial assistant with an emphasis in retirement plans and later as a financial auditor primarily in the oil and gas industry. Jessica is a CPA and holds a Bachelor's degree in Economics from the University of Texas at Austin and a Master's degree in Accounting from the University of Texas at Dallas. She also holds the Construction Risk and Insurance Specialist (CRIS) designation.